



AMERICAN BATTLE MONUMENTS COMMISSION WAYFINDING AND INTERPRETIVE SIGNAGE

Concept Design Presentation

U. S. Commission of Fine Arts 17 October 2024

ABMC SIGNAGE PROJECTS:

Unified Branding and Wayfinding Strategy

ABMC sites were originally designed with a great deal of precision and intentionality. Because of this, we believe our signage should reflect the same level of design and quality.

Today people require better quality of information to navigate their environment. Because, when designed correctly, wayfinding can facilitate exploration for a richer experience.

For these reasons, ABMC-Visitor Services & Interpretation (VSI) hired Haley Sharpe, experts in wayfinding, to design our new ABMC Wayfinding Standards Manual.

ABMC SIGNAGE PROJECTS:

The general goals are:

-To provide clear visitor wayfinding and ABMC branding without being visually obtrusive or impacting the tone and aesthetic of the site.

-To utilize durable, high-quality materials that reflect the high standard of materiality at ABMC sites.

-A design/material package that is cost effective, easy to maintain, and easy to replicate in many countries.

ABMC now wishes to implement this strategy on its different sites, a few each year, depending on the availability of funds.



NETHERLANDS AMERICAN CEMETERY (NEAC)

Developed Design

October 2024





INTRODUCTION

This document provides an overview for the Developed Design for the wayfinding scheme at the (NEAC) Netherlands American Cemetery.

Haley Sharpe undertook an initial site visit on 30th November 2023 to evaluate the existing signage (main identity, building identity, directional, life/safety and site conduct, parking/vehicular identification). From here, Haley Sharpe have been able to identify circulation pathways, decision-making points, and informational hierarchies and created a site analysis map to illustrate our assessment, located within this current document.

Haley Sharpe previously designed a wayfinding scheme for ABMC, including a suite of wayfinding graphic types, both 2-dimensional and 3-dimensional that can be used as a foundation for the wayfinding scheme at the (NEAC) Netherlands American Cemetery.









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WAYFINDING TYPOLOGY

Creating spaces that communicate with visitors is important to the overall visitor experience.

The environments we create are diverse, built and natural, emotive and informational. Every one of these environments is unique and requires a unique solution to the management of visitors, their expectations and their experiences.

Wayfinding and communication graphics are subject to a range of criteria based on the functions of the building or landscape, the needs of the visitor and the intent of the spaces.

When designed correctly, wayfinding enables and empowers visitors to quickly familiarize themselves with the spaces and experience destinations. It can also facilitate exploration for a potentially richer experience.

There are three main components to the process of creating an effective wayfinding strategy, none of which are exclusive of the other, these are: identification, orientation and navigation. In addition, a fourth component, regulation, can be used to ensure visitors health and safety is adhered to, as well as encouraging visitors to respect and maintain a site.



'The creation of a landmark experience.'

The creation of a sense of identity for a public space or an environment through identification.

Orientation and wayfinding locates and anchors a visitor within a physical environment through orientation.



'Ensuring the needs of the visitor throughout the journey.'

> Ensuring a seamless journey to preferred destinations through navigation.

'Inform visitors of regulations and requirements of a site.'





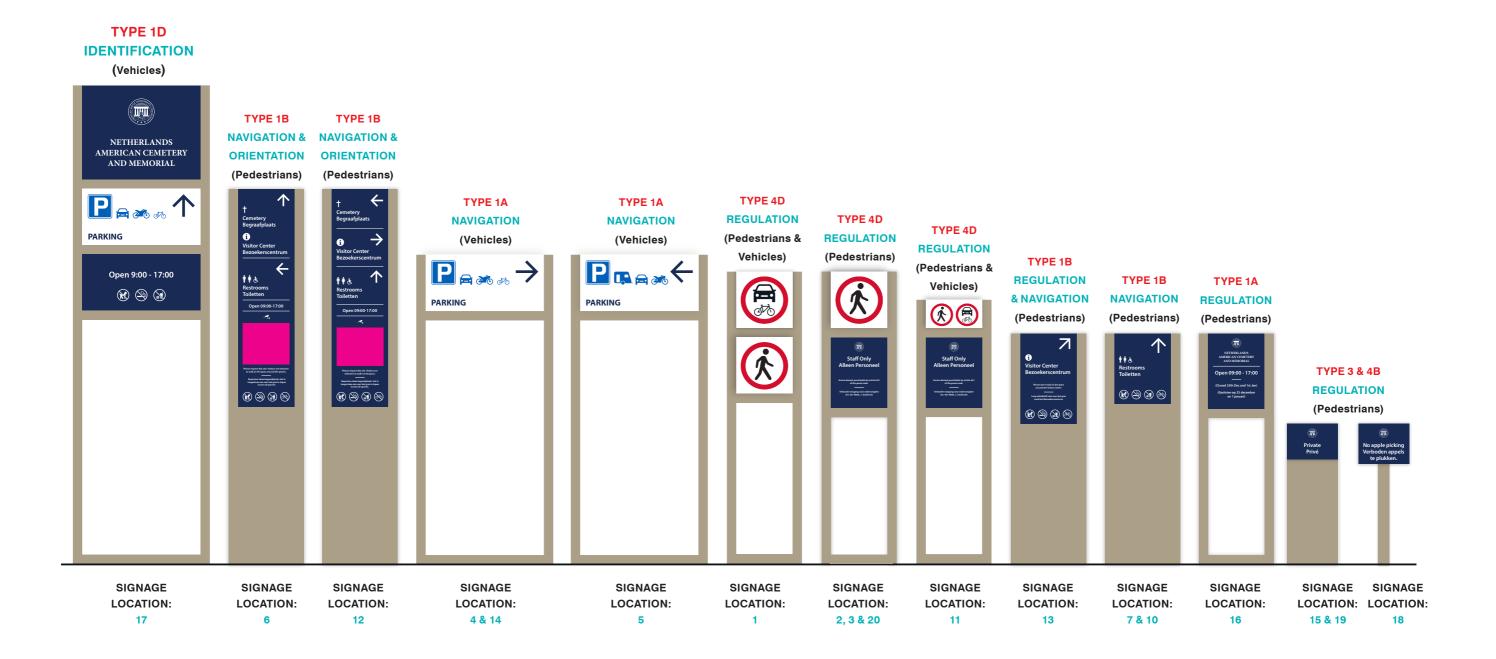
'An understanding of the physical environment.'



Providing a safe environment for visitors to interact through regulation.

SIGNAGE HIERARCHY

This page is a summary of the specific standard wayfinding signage for the (NEAC) Netherlands American Cemetery site. These include, *identification, orientation, navigation* and *regulation* wayfinding types for both vehicles and pedestrians. These include open face structures for the taller signage and introduces solid face and removable structures to the shorter signage types to provide a more elegant look and feel.





MATERIALS & FINISHES

This page provides indicative examples of materials that can be used to create the wayfinding structures and graphic finishes.

Haley Sharpe are aware that ABMC desire a standard look and feel to signage across all sites, therefore we propose to create a standard for the materials and finishes. However, there will be instances where the materials for structures October need to change due to certain requirements or restrictions for individual ABMC sites.

Our concept here is to create robust aluminum frames with flexible and removable vitreous enamel signage graphics that can then be updated and replaced without having to replace the whole aluminum structure. These graphic panels then become a 'kit of parts' where content and wayfinding instructions can be customised and integrated for each individual ABMC sites needs and requirements.





WAYFINDING STRUCTURES

Haley Sharpe propose creating the wayfinding structures from aluminum, which is a robust, exterior grade material. The color, 'RAL 1035' has been selected and will be applied through a wet spray semi-gloss finish to the aluminum structure.





SIGNAGE GRAPHIC FINISHES

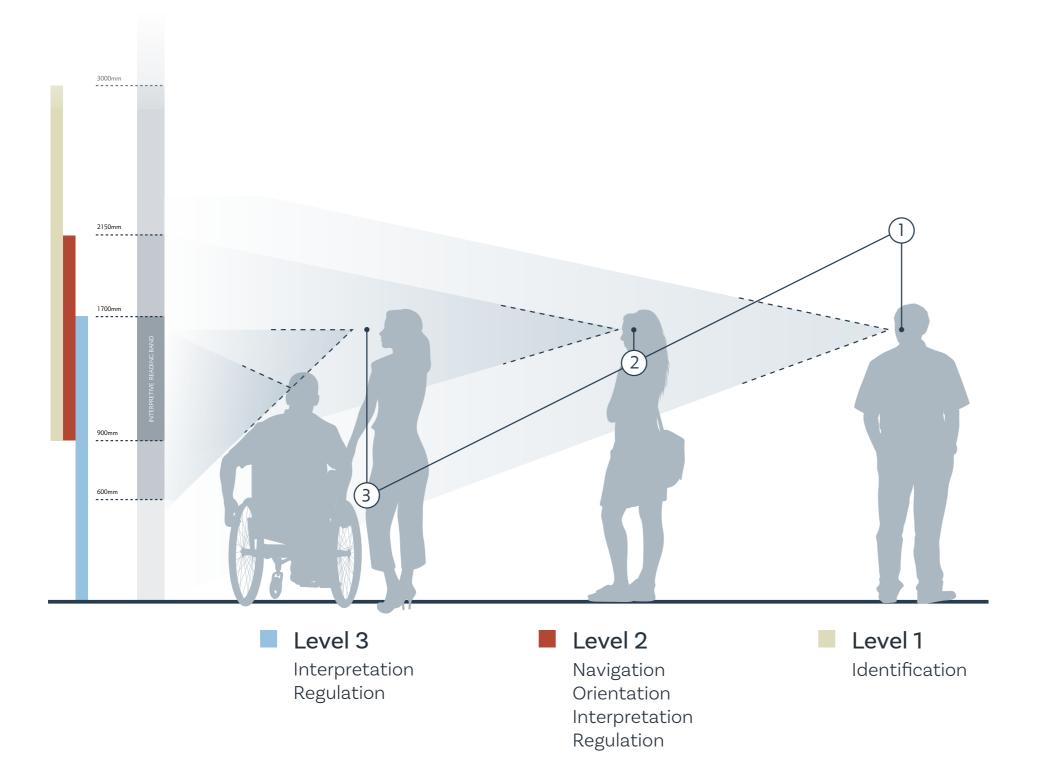
Haley Sharpe propose using vitreous enamel as a production method for signage graphics. This material has been selected for its durability and flexibility in the exterior environment, as well as its ease to maintain.

There will be instances where graphics finishes October differ to meet certain requirements, for instance, detailed full coloured maps can either be produced with direct digital print to high pressure laminate or dye-sublimation to aluminium substrates.



READING HEIGHT STANDARDS

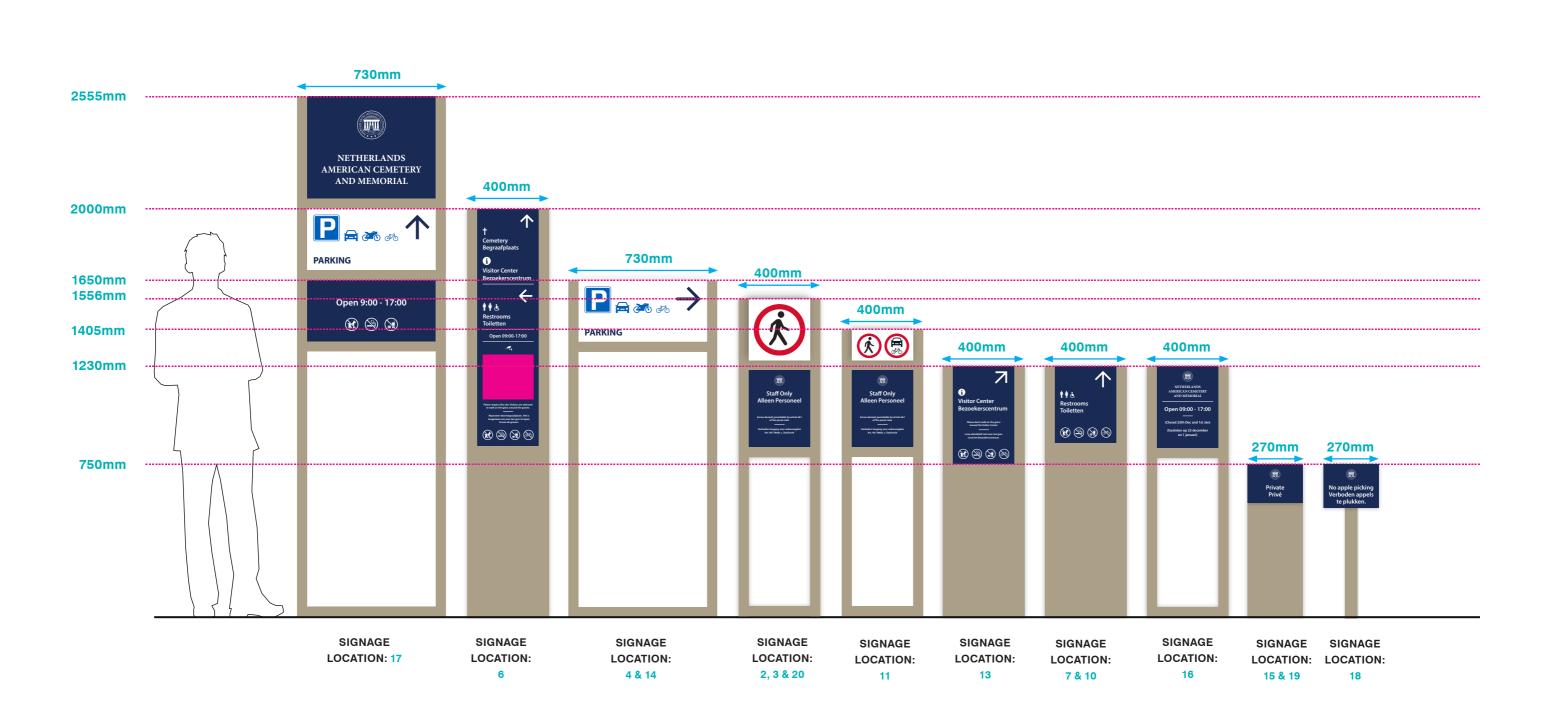
This page is a diagram to show that the reading heights will comply with accessibility standards.





READING HEIGHTS

This page is an example of the reading heights for the standard wayfinding signage types.

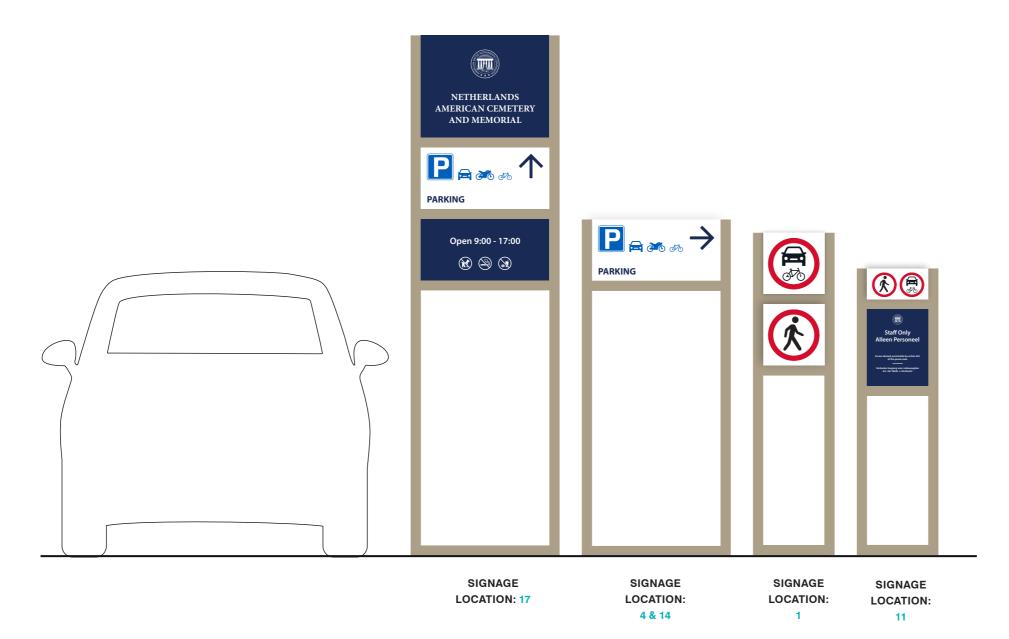


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VEHICLE SIGNAGE HEIGHTS

This page is an example to show the height of the signage relevant to an average sized vehicle which conform to the wayfinding manual.

When we have approached the designs physically and printed, we are working with internationally recognised guidelines for accessibility and best practice scenarios. These guidelines follow standards set by the UK disability act (formally DDA), the ADA, National Park Service and Smithsonian access principles for designing in public spaces.





COLORS & TYPOGRAPHY

Haley Sharpe propose using the signature 'ABMC blue' taken from the 'ABMC Identity Standards Manual' for the base color for all signage with a white overprint for all wayfinding information.

Where applicable, this October be reversed out with a white background and the wayfinding information overprint in the signature 'ABMC blue' color, (examples below).

This unified approach sits with the overall ABMC identity standards as well as creating a holistic design principle for all wayfinding graphics across the various ABMC sites.



Example of wayfinding with 'ABMC Blue' background and white overprint information.

Example of wayfinding with white background and 'ABMC Blue' overprint information.



SITE NAME AMERICAN CEMETERY AND MERMORIAL

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz

MINION PRO

Minion Pro has been taken from the 'ABMC Identity Standards Manual' and will be used for all site name identification signage, (example above).



ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz

MYRIAD PRO

Myriad Pro has been has been taken from the 'ABMC Identity Standards Manual'. Haley Sharpe have selected this typeface for all wayfinding instructional text, due to its accessibility standards with its open counter spaces, high x-heights and large selection of characters for various languages, (examples above).





ICONOGRAPHY

Regulation & Amenities Iconography

Below are examples for the refreshed regulation and amenities iconography based on the existing wayfinding icons and the 'ABMC Identity Standards Manual' for site wide signage. Additional iconography can be further added where required.







BIKES

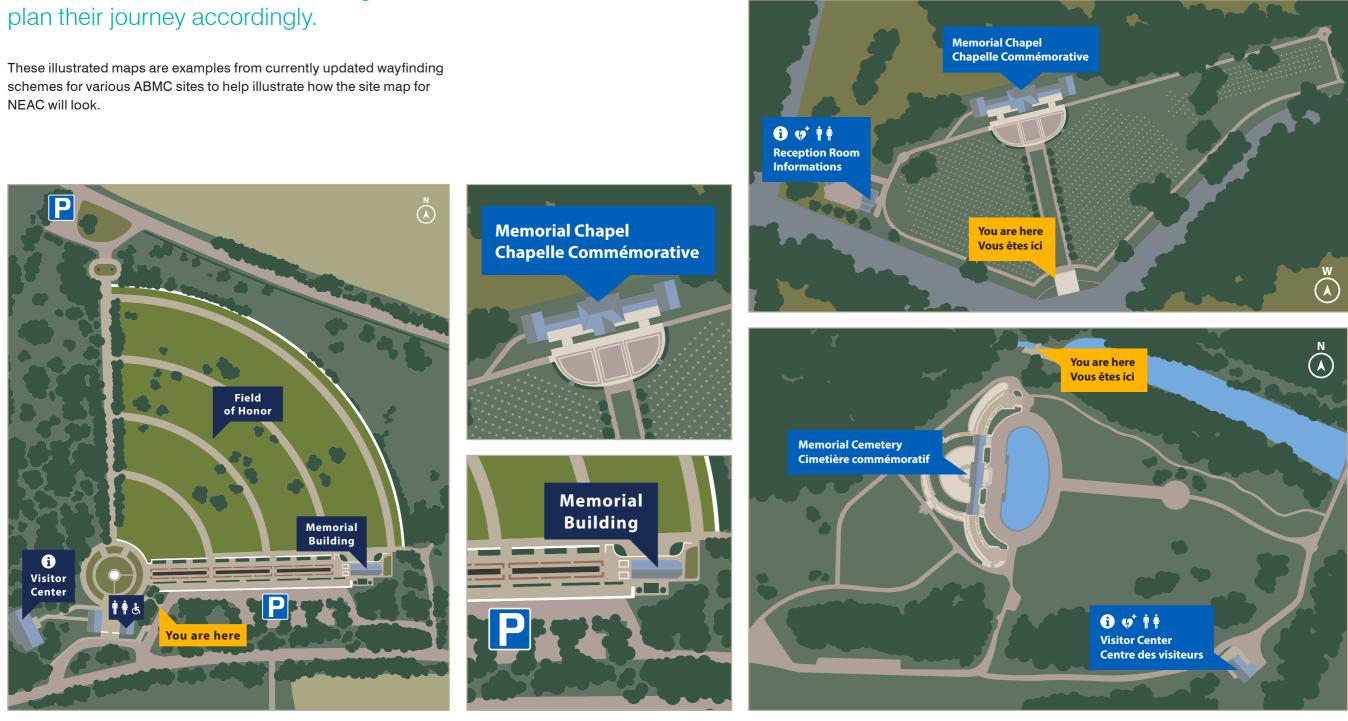




CARS

SITE MAP EXAMPLES

NEAC site map will help visitors to orientate themselves within their surroundings and



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Netherlands American Cemetery

Wayfinding plan



NEAC WAYFINDING LOCATION PLAN

This location plan illustrates the proposed signage locations for the whole NEAC site.

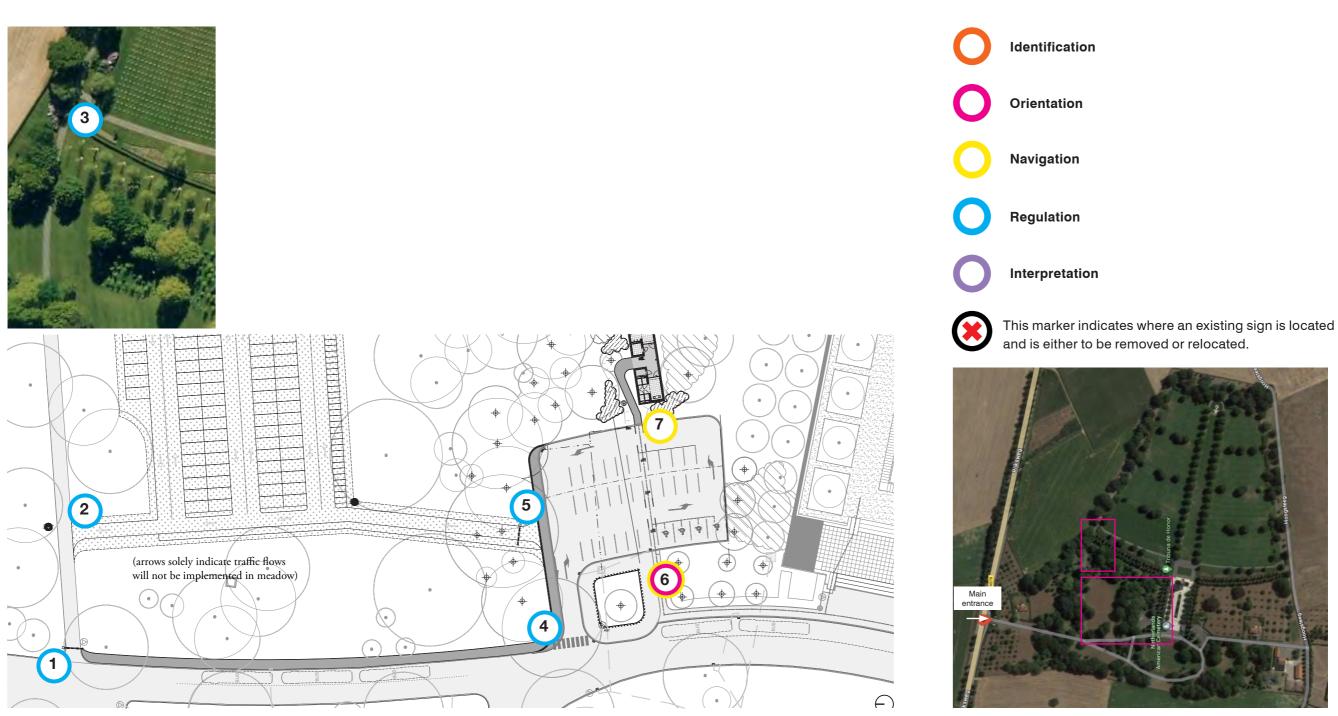


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This marker indicates where an existing sign is located and is either to be removed or relocated.

NEAC WAYFINDING LOCATION PLAN

This location plan illustrates the proposed signage locations for the NEAC site.



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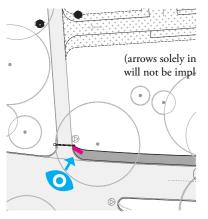
WAYFINDING SIGNAGE TYPES

Signage Location: No.1

Regulation Signage

New free-standing regulation sign - sign will not interfere with sidewalk. Sign will be reflective.

PROPOSED POSITION



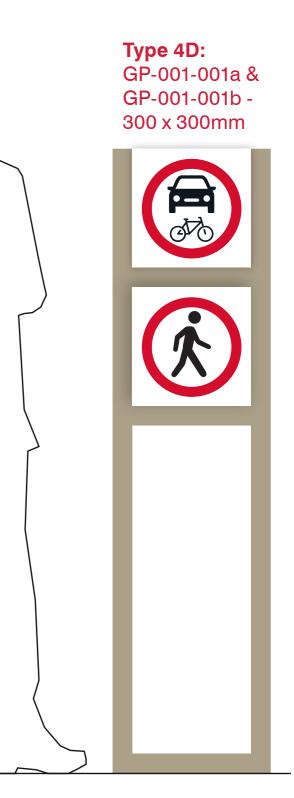


VIEWING POSITION

Current sign to be removed



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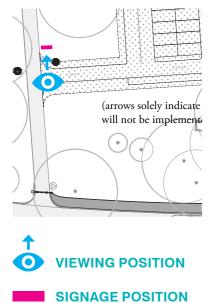


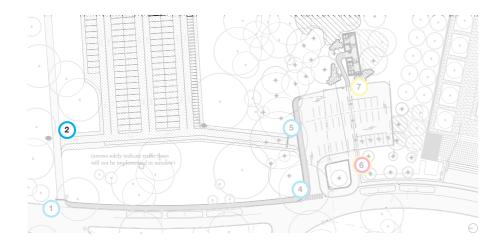
Signage Location: No.2

Regulation Signage

New free-standing regulation sign.

PROPOSED POSITION







16

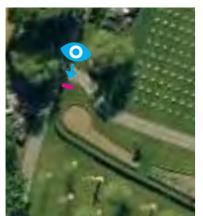
Type 4D GP-001-002a -300 x 300mm

Signage Location: No.3

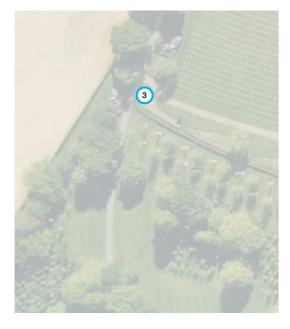
Regulation Signage

New free-standing regulation sign.

PROPOSED POSITION









17

Type 4D: GP-001-003a -300 x 300mm

GP-001-003b -300 x 400mm

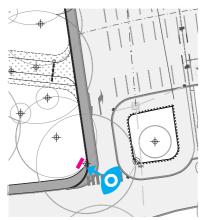


Signage Location: No.4

Regulation Signage

New free-standing wayfinding structure, positioned in the grass. Sign will be reflective.

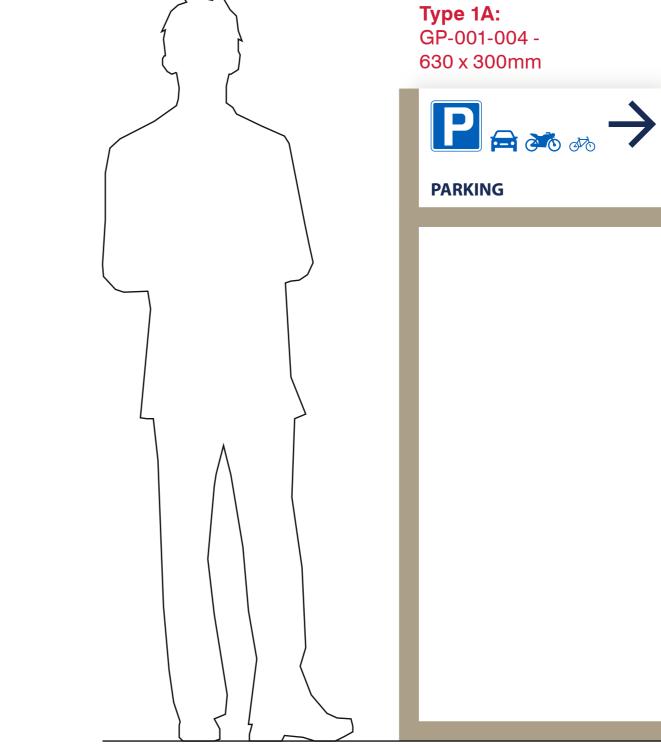
PROPOSED POSITION











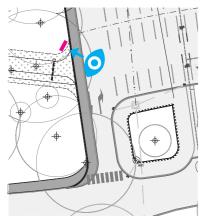
18

Signage Location: No.5

Regulation Signage

New free-standing wayfinding structure, positioned in the grass. Sign will be reflective.

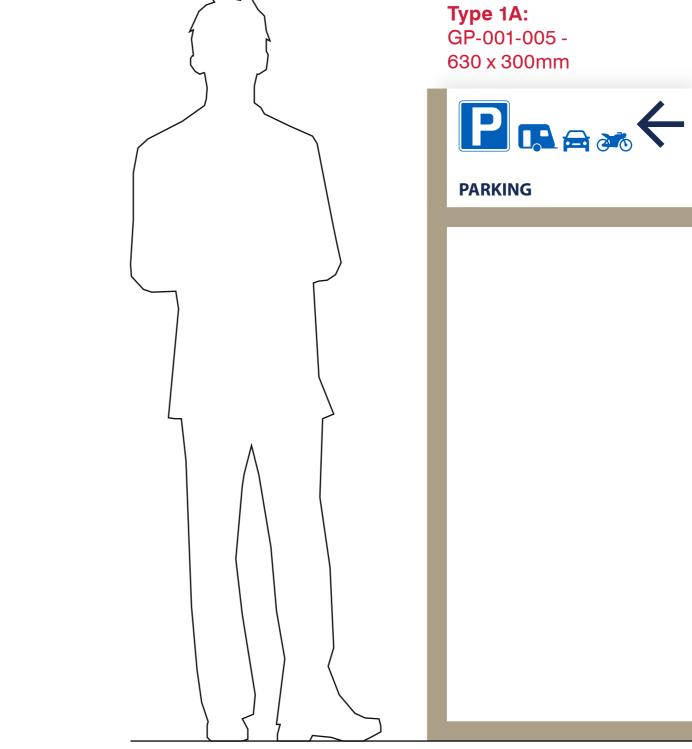
PROPOSED POSITION











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Signage Location: No.6

Navigation & Orientation Signage

New free-standing wayfinding structure.

PROPOSED POSITION





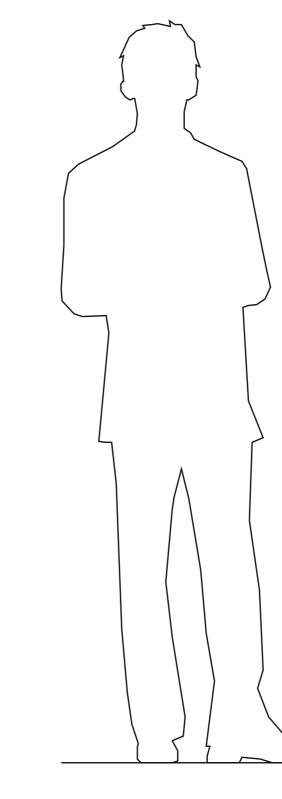
Map will include new parking areas and 'you are here' icon to help orientate visitors and guide them towards the Visitor Center.







Current sign to be removed





Type 1B: GP-001-006 -300 x 1160mm

	小	
	† Cemetery	
	Begraafplaats	
	Visitor Center Bezoekerscentrum	
	† †€	
	Restrooms Toiletten	
	Open 09:00-17:00	
	- -	
	Please respect this site. Visitors are welcome to walk on the grass around the graves.	
	Repecteer deze begraafplaats. Het is toegestaan om over het gras te lopen tussen de graven.	
	8 9 9 8	
~		
7		

Signage Location: No.7

Navigation Signage

New free-standing wayfinding structure. Positioned in grass. Dutch translation to be updated in production documents.

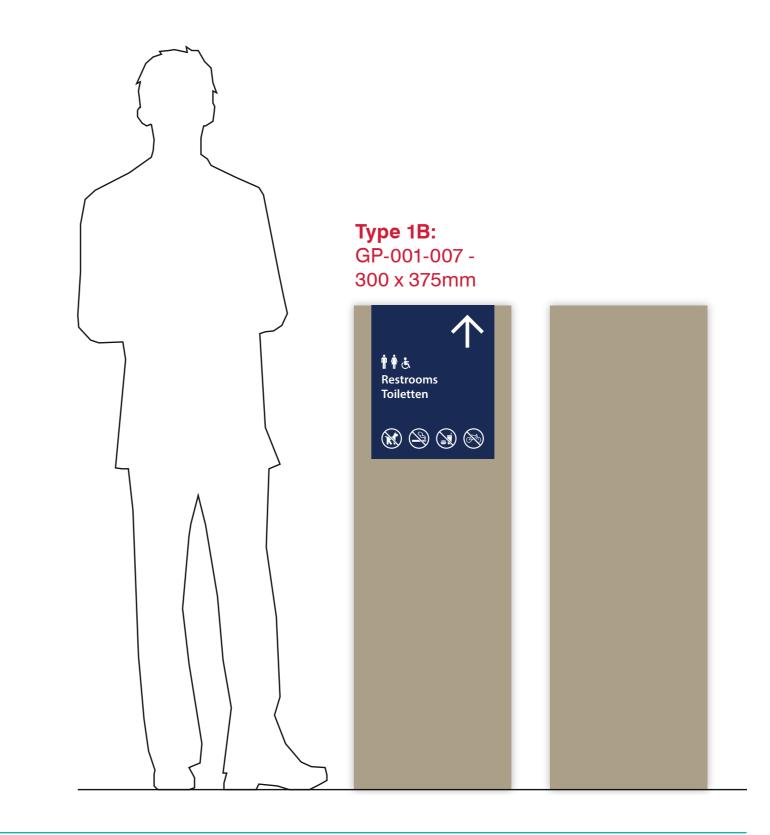
PROPOSED POSITION







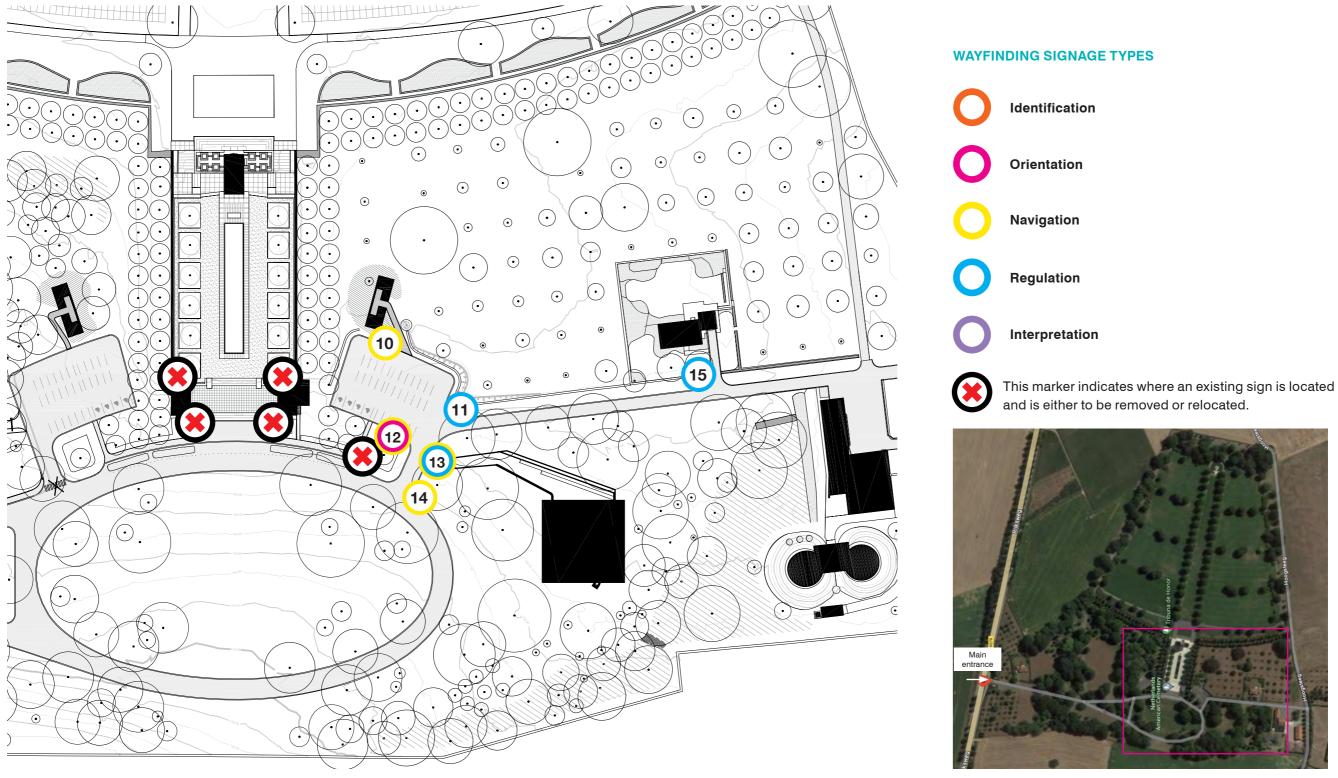




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NEAC WAYFINDING LOCATION PLAN

This location plan illustrates the proposed signage locations for the NEAC site.



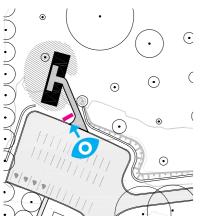


Signage Location: No.10

Navigation Signage

New free-standing wayfinding structure. Positioned in grass. Dutch translation to be updated in production documents.

PROPOSED POSITION

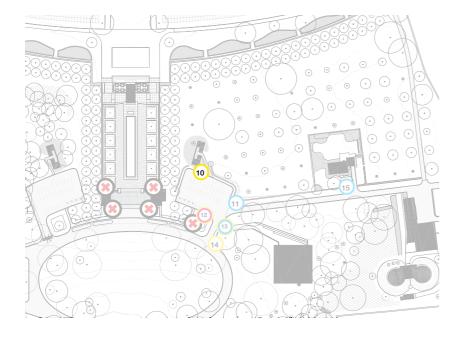


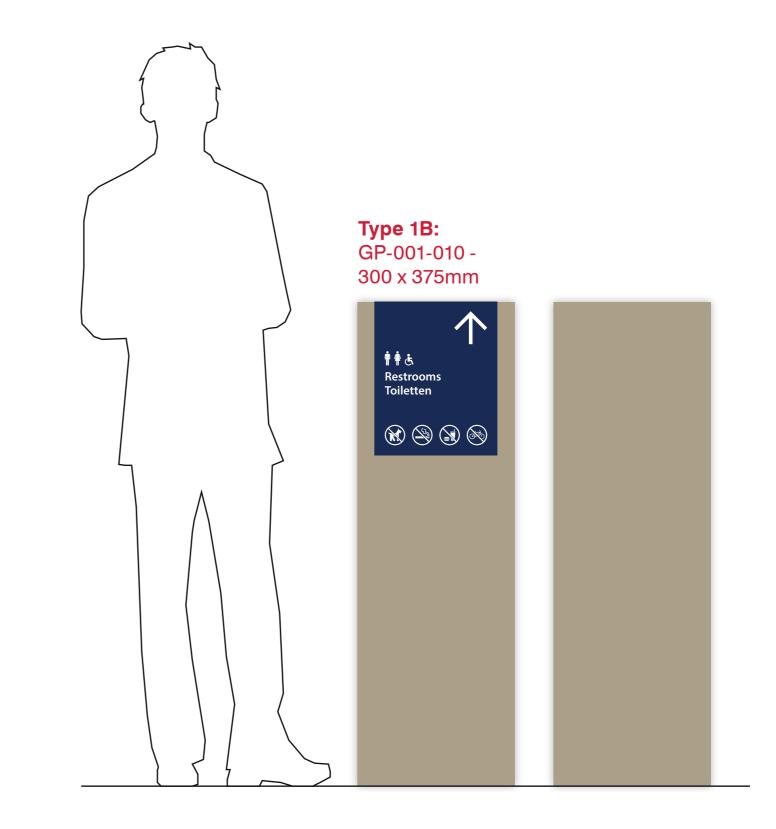


SIGNAGE LOCATION 10



SIGNAGE POSITION





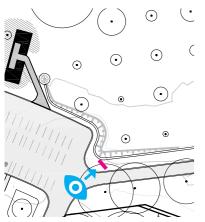


Signage Location: No.11

Regulation Signage

New free-standing wayfinding structure, placed in the grass.

PROPOSED POSITION

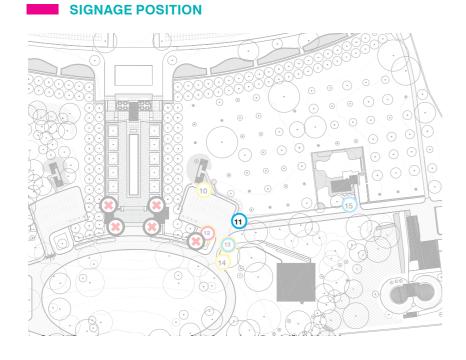


SIGNAGE LOCATION 11





Current sign to be removed and replaced





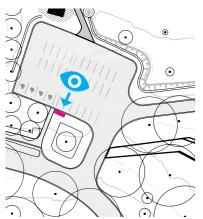


Signage Location: No.12

Navigation & Orientation Signage

New free-standing double-sided wayfinding structure on the right side of the pathway. Longer sign designed to fit all content. Map will include new parking areas and 'you are here' icon to help orientate visitors and guide them towards the Visitor Center. Dutch translation to be updated in production documents.

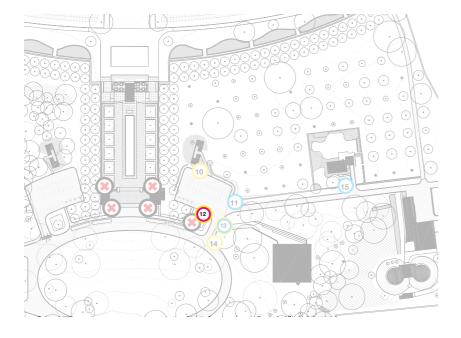
PROPOSED POSITION







SIGNAGE POSITION





Current sign to be removed

Type 1B: GP-001-012a -300 x 1160mm

FRONT

† Cemetery Begraafplaats a Visitor Center Bezoekerscentrum **† †** & Restrooms Toiletten Open 09:00-17:00 ∞**-L**i 8 9 9 9



Type 1B: GP-001-012b -300 x 1160mm

BACK (FACING CAR PARK)

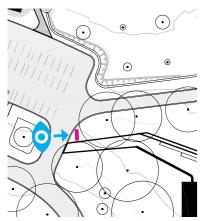


Signage Location: No.13

Regulation & Navigation Signage

New free-standing wayfinding structure. Positioned in grass. Dutch translation to be updated in production documents.

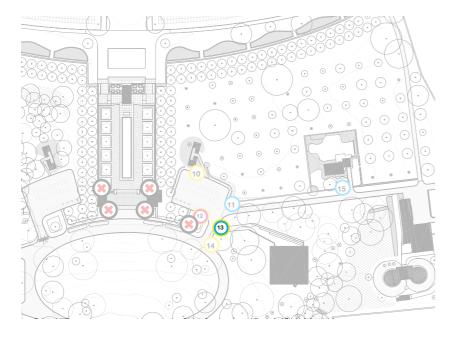
PROPOSED POSITION





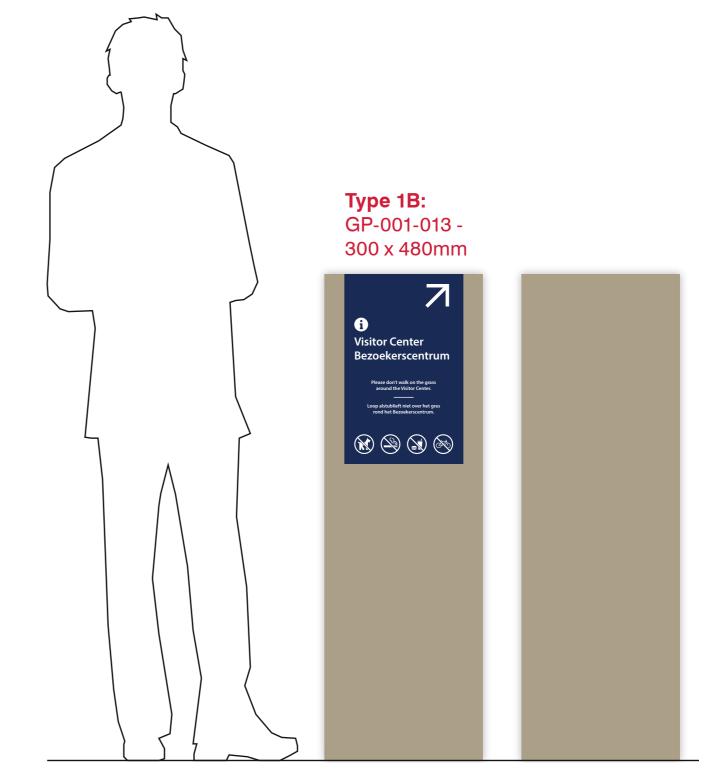


SIGNAGE POSITION





Current sign to be removed



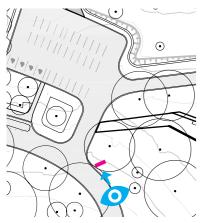


Signage Location: No.14

Navigation Signage

New free-standing wayfinding structure with base around to facilitate mowing. Sign will be reflective. Current sign to be removed.

PROPOSED POSITION

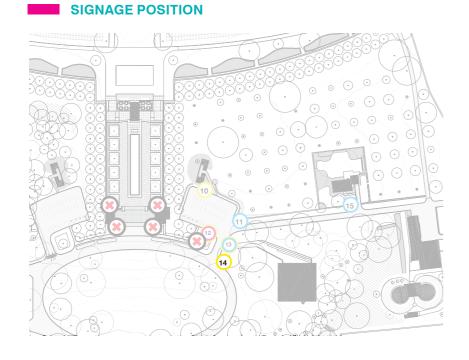


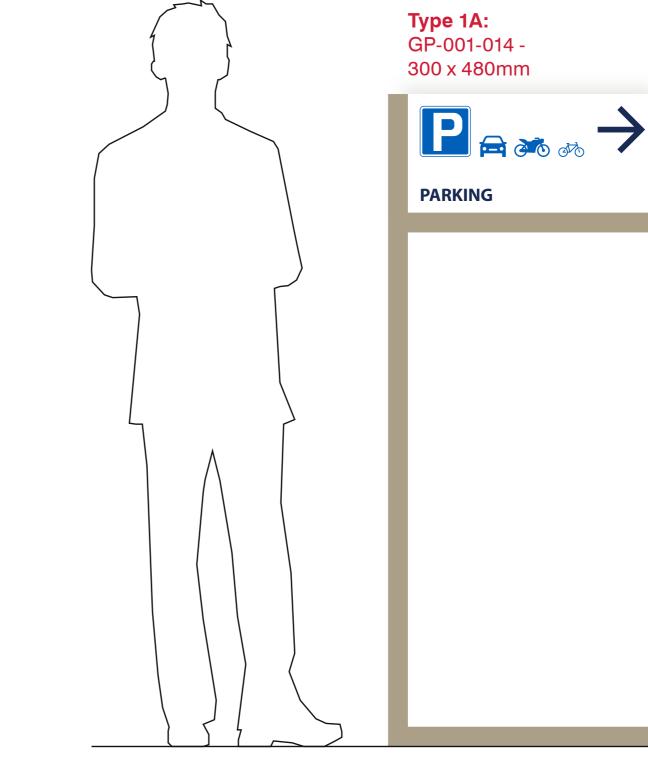
SIGNAGE LOCATION 14



VIEWING POSITION \bigcirc

Current sign to be removed and replaced





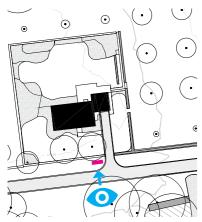


Signage Location: No.15

Regulation Signage

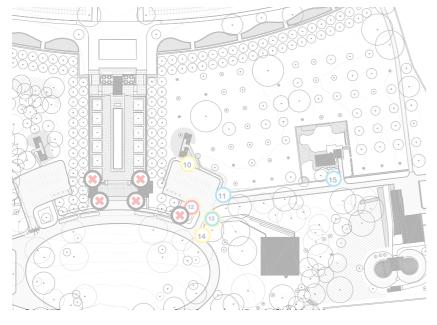
New free-standing wayfinding structure. Position in grass.

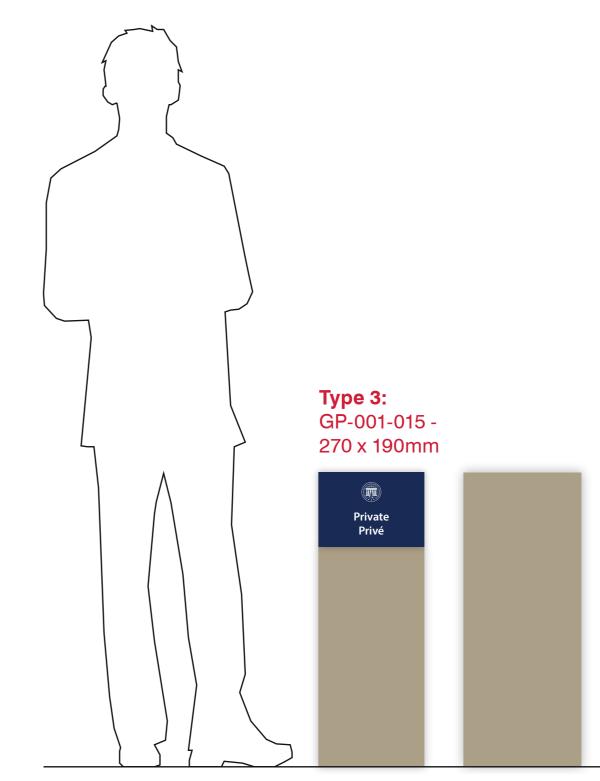
PROPOSED POSITION







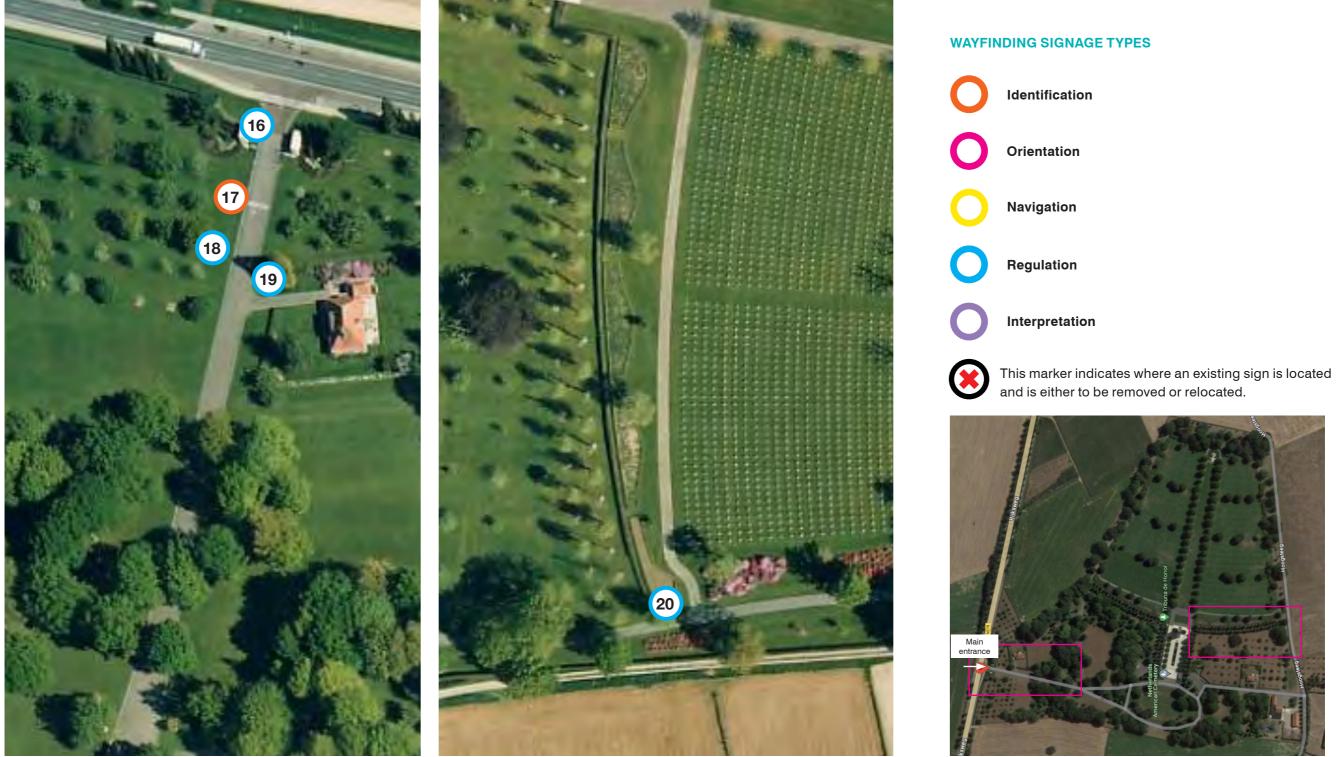






NEAC WAYFINDING LOCATION PLAN

This location plan illustrates the proposed signage locations for the NEAC site.



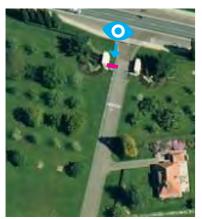


Signage Location: No.16

Regulation Signage

New free-standing wayfinding structure. Sign is for visitors who arrive when the gates are closed to let them know the opening times. Sign has been moved further away from the gate.

PROPOSED POSITION









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Type 4C: GP-001-016 -300 x 400mm

NETHERLANDS AMERICAN CEMETERY AND MEMORIAL

Open 09:00 - 17:00

(Closed 25th Dec and 1st Jan) (Gesloten op 25 december en 1 januari)

Signage Location: No.17

Identification Signage

New free-standing wayfinding structure. Sign will be reflective.

PROPOSED POSITION









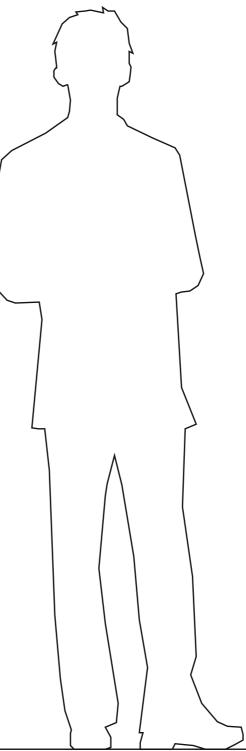


Current sign to be removed

Type 1D: GP-001-017a -630x 500mm

GP-001-017b -630x 300mm

GP-001-017c -630x 300mm





NETHERLANDS AMERICAN CEMETERY AND MEMORIAL



PARKING

Open 9:00 - 17:00

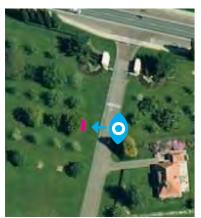


Signage Location: No.18

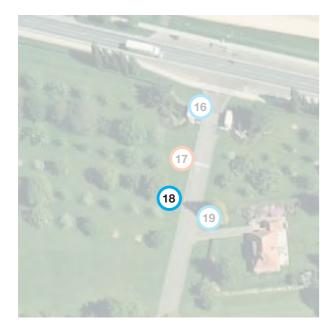
Regulation Signage

New free-standing regulation sign to be used during apple season in front of the orchard. Dutch translation to be updated in production documents.

PROPOSED POSITION









Type 4B: GP-001-018 -270 x 215mm

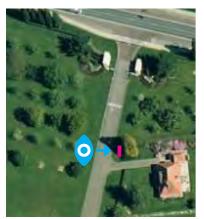
Mo apple picking Verboden appels te plukken.

Signage Location: No.19

Regulation Signage

New free-standing wayfinding structure. Positioned in grass.

PROPOSED POSITION



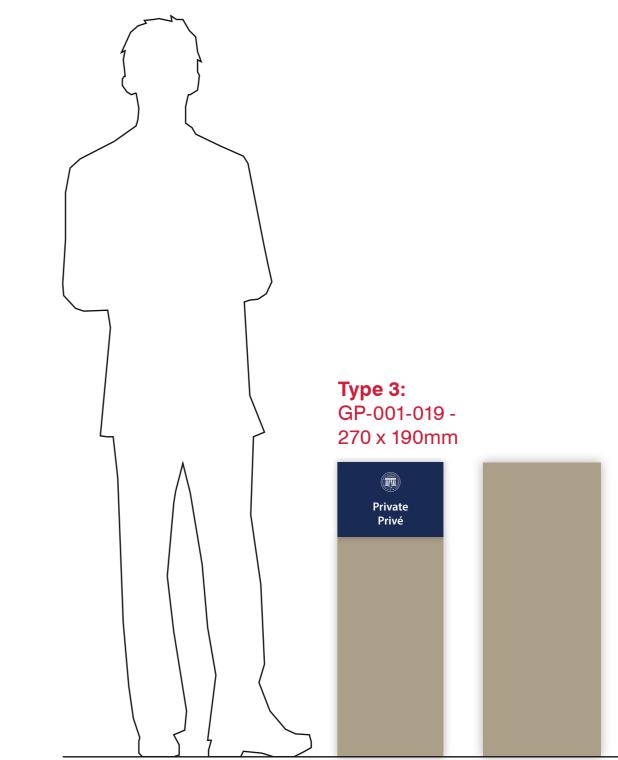


SIGNAGE LOCATION 19

1 \bigcirc **VIEWING POSITION** Current sign to be removed







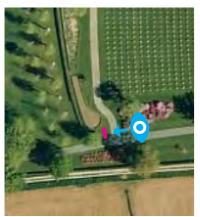


Signage Location: No.20

Regulation Signage

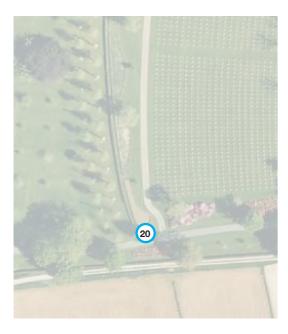
New free-standing wayfinding structure.

PROPOSED POSITION











Current sign to be removed

SIGNAGE LOCATION 20

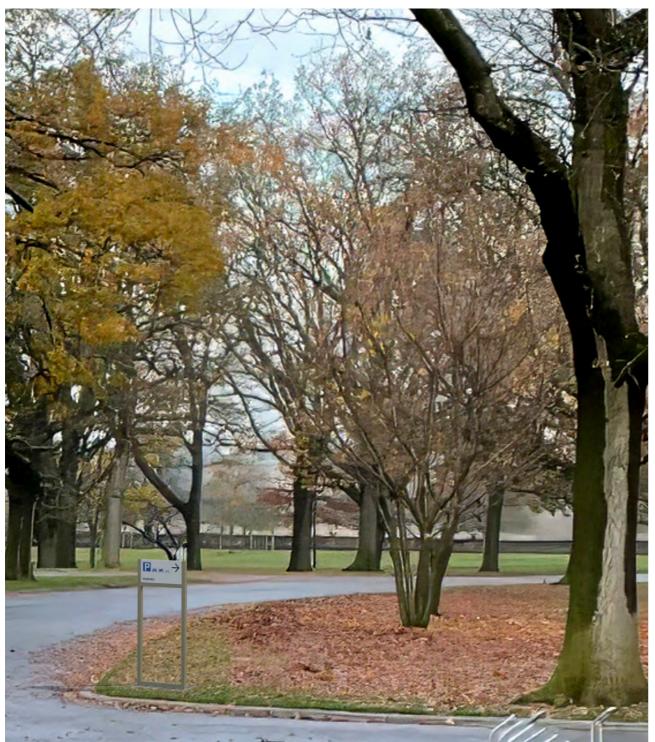


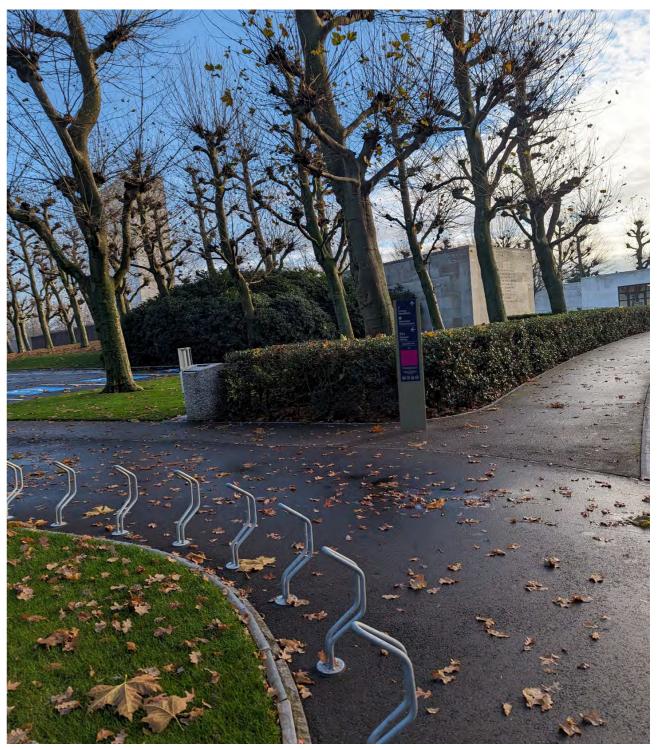
Type 4D: GP-001-020a -300 x 300mm

GP-001-020b -300 x 400mm



SIGNAGE LOCATION 4





SIGNAGE LOCATION 12

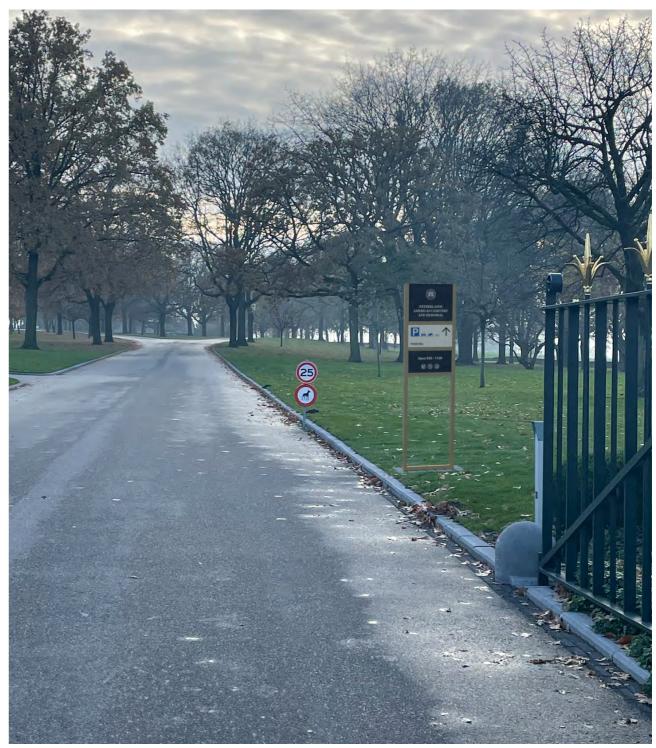






SIGNAGE LOCATION 16

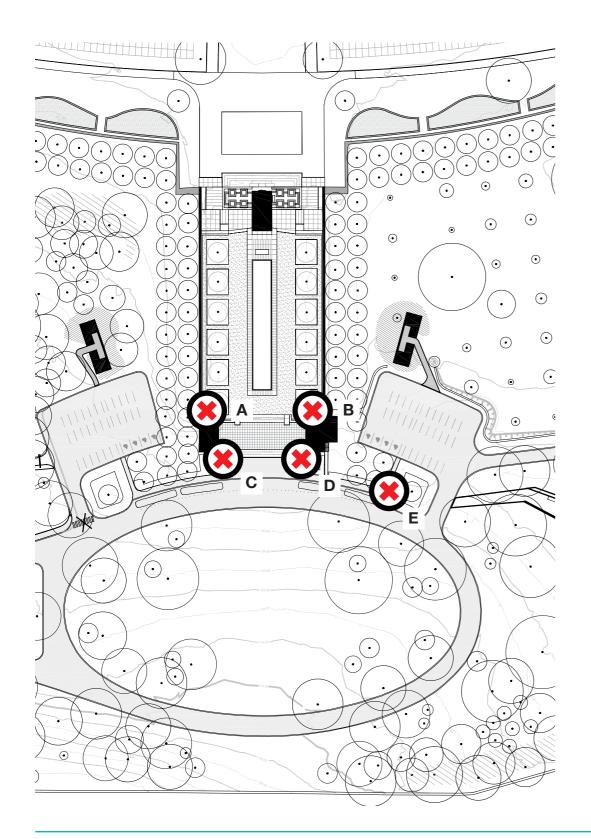








SIGNAGE TO BE REMOVED AND NOT REPLACED



LOCATION A



LOCATION D



LOCATION B



LOCATION E





LOCATION C





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